OUR MISSION

As the charitable arm of the Archdiocese of Denver, and inspired by God’s love and compassion, Catholic Charities extends the healing ministry of Jesus Christ to the poor and those in need.
Throughout northern Colorado, Catholic Charities of Denver has been actively answering the call of Jesus to serve those struggling with difficulties due to poverty and other challenging circumstances. We are committed to doing everything we can to serve the poor and marginalized because that is what we are called to do. Since our inception in 1927, we have demonstrated this love for our neighbor by the charity we provide to those in need. We often describe ourselves as the hands and the feet of Jesus.

During the Depression, our first director, Msgr. John R. Mulroy, focused our efforts on child care, health services and other social actions. Since then our services have evolved. Our goal is to serve people facing difficulties at every age and stage of life. We strive to set them on a trajectory of success by addressing the cause of the issue. The evolution of these services is known as a “continuum of care.”

At Catholic Charities, the continuum of care programs offered through our multiple ministries serve the whole person. To end the cycle of poverty, our services provide a hand up rather than a handout. We continued to improve our methodology, our understanding of the vulnerable moments facing our clients, especially women, and our facilities. We embrace trauma informed care methodologies to understand, respond and recognize the effects of trauma so we can get to the root cause of their problem. We are also on the forefront of serving women who are vulnerable and marginalized. As the largest providers of shelter services for women in the state of Colorado, we recognize there are many reasons why they are experiencing trauma. With the depth and breadth of services we provide, we can address many of their health, wellness and financial needs. Whether they are an expectant mother or a senior facing homelessness, we can help them overcome their challenges.

We are also improving our facilities to better serve those in need. When Samaritan House opened its doors 33 years ago, we revolutionized the way to provide shelter. Samaritan House is currently undergoing a three-year, $6 million renovation, which will also allow us to update and revitalize the programs we offer. These programs are critical in providing our clients dignity and hope. The first of three phases was completed in September of 2019 with the re-opening of the Family Floor. We added more family rooms, including one to accommodate larger families, and also improved the common areas, bathrooms, training center, teen center, children’s playroom, and the computer lab. I invite you to go to samhousedenver.org/renovation to see all the renovation details, which will continue through 2020 and 2021.

Throughout this annual report, please take a moment to meet the many families who we have served and whose lives have been forever changed because of the Catholic Charities ministries. We have also included references from Sacred Scripture that guide our work each day and give us reason for our hope.

As always, we could not do it without the commitment of our valued employees, our gracious volunteers and generous donors. From all of us at Catholic Charities, we appreciate you and thank you.

God bless,

Darren A. Walsh
President & CEO
WHO WE ARE
Catholic Charities of Denver is one of the largest and most effective social service organizations in Colorado, founded in 1927. We serve tens of thousands of people in crisis annually. We offer shelter, affordable housing, early childhood education, counseling, emergency services, rent and utilities, employment, food and clothing, case management, family and senior services, and much more. We collaborate with corporate partners, local businesses, nonprofit organizations, government agencies, medical facilities, educational institutions, parishes and other community partners. We work to alleviate and find solutions to some of the most pressing challenges that women, men and families in our community face each day.

WHO WE SERVE
We serve everyone in need. Inspired by the Gospel of Matthew, Chapter 25, we ask... *Are you hungry? Are you tired? Are you cold? Are you sick? Do you need comfort? Do you need a place to sleep?* If a person answers “yes” to any of these questions, we can help.

WHAT SETS US APART
Continuum of Care: At Catholic Charities we serve along a continuum of care, addressing each family’s or individual’s unique needs at every age and stage of life. We served 105,365 women, men and children in need across northern Colorado in fiscal year 2018-2019. Among those we help are pregnant women in poverty, veterans experiencing homelessness, and vulnerable seniors.

Good Steward of Financial Resources:
Of every Catholic Charities’ dollar, 86 cents went directly to programs to serve those in need.* For four years in a row, we have received Charity Navigator’s highest rating (four stars) on financial measures, accountability and transparency.

Commitment to Goals:
We operate with a “hand-up” rather than a “hand-out” approach, helping people out of poverty and providing services that foster long-term goals and encourage independence. We recognize the dignity and uniqueness of everyone we encounter.

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86¢ of every dollar went directly to programs to serve those in need*
105,365 women, men and children assisted across northern Colorado
184,279 nights of shelter provided
537,892 meals provided

*Based on consolidated CCCS financials and Archdiocesan Housing, Inc. FY 2018-2019
MANY MINISTRIES, ONE PURPOSE
TO SERVE ALL PEOPLE

SHELTER SERVICES
- Samaritan House (Denver)
- Women’s Emergency Shelter (Denver)
- The Mission (Ft. Collins)
- Guadalupe Community Center (Greeley)

ARCHDIOCESAN HOUSING
- 30 service-enriched affordable housing complexes

MARISOL WOMEN’S SERVICES
- Marisol Health
- Marisol Homes
- Gabriel House Project

EARLY CHILDHOOD EDUCATION
- 6 ECE facilities
- Early Head Start & Head Start Programs

COUNSELING SERVICES
- St. Raphael Counseling
- Homebased Counseling

COMMUNITY OUTREACH
- Kinship Services
- Senior Services
- Little Flower Assistance Center
- Immigration Services
- Western Slope Services
- Bottom Line Diaper Bank

FAITH IN ACTION
- Volunteer Relations
- Respect Life Denver
- Respect Life Radio
- Ecumenical Outreach
- Parish Ambassador Program

AT EVERY AGE AND EVERY STAGE

$50.4 million budget
480 employees
22 board members
3,621 volunteers contributed
70,416 volunteer hours

cddenver.org
SHELTER SERVICES

Catholic Charities provides shelter services and resources in 4 locations in northern Colorado, including Denver County, Larimer County, Weld County and the Western Slope. Programs in these regions work closely with community partners to better address the specific needs of each region.

At Samaritan House and the Women’s Emergency Shelter in Denver, The Mission in Ft. Collins and the Guadalupe Community Center in Greeley, we meet the immediate shelter, food and clothing needs for men and women in our emergency overnight shelters. At three of these locations we also offer an extended-stay 120-day levels program for men, women and families to help break the cycle of homelessness. We provide case management, life skills classes, support groups and collaborative relationships with community resources to help residents restore their hope and regain their sense of self-sufficiency.

On the Western Slope, we provide Emergency Assistance, Homeless Prevention Services, Community Integration Services, and Immigration Services in the heart of Glenwood Springs.

SAMARITAN HOUSE IN DENVER

Our Samaritan House extended-stay programs include 48 beds for women, **128** beds for men, and **25** family rooms as of Nov. 1, 2019.

- **466,899** meals prepared by our Denver shelter*
- **80,120** nights of shelter provided to men, women and families
- **1,405** men, women and families served
  - **65%** men and women discharged with income**
  - **97%** family residents discharged with income**
  - **99%** of families transitioned into stable living**

Samaritan House Family Floor stopped receiving new families as of Feb. 1, 2019 for renovation. Families were referred to community partners during renovation (Feb. 2019 - Oct. 2019).

*includes meals provided for Early Childhood Education
**Based on those who stayed at least 30 days

WOMEN’S EMERGENCY SHELTER IN DENVER

- **Up to 225** beds for Emergency and Transitional Shelter
- **45,647** estimated nights of emergency shelter provided to the women in emergency shelter
  - **20%** women transitioned into stable living
  - **35%** women in our shelter are over the age of **55**
  - **50%** women in our shelter have a disability

WESTERN SLOPE SERVICES

- **365** households and **1,321** individuals assisted with victims’ services, mediation, life-skills programs and more through Community Integration Services
- **438** households provided with emergency assistance (utilities, rent, medical and/or transportation)
- **95** households moved out of homelessness or avoided imminent eviction through the Homeless Prevention Services

“For you are a refuge to the poor; a refuge to the needy in distress; shelter from the rain, shade from the heat.”

Isaiah 25:4
For the first time in a long time Sharon and her 12-year-old son Tre rolled up their sleeves and baked a batch of cookies together. It was anything but ordinary, because they didn’t have a kitchen or a home for almost two years.

“Kind of round it up like a little ball,” Sharon instructed her son. “And then about two inches apart.”

Sharon worked for 22 years in the mortgage industry before her husband became ill and their lives spiraled out of control.

“Tre and I actually slept behind a dumpster,” she shared. “I’m not proud to share that, but it’s a reality. That was probably one of the hardest nights of my life, because I sat there and cried the entire night.”

Samaritan House shelter gave Sharon support and compassion—the key ingredients to helping her find work she loves and establishing a home.

“God sent me on this path,” Sharon said. “He knows where I’m going to end up… and it’s gonna be good.”

Sharon and her son recently adopted a kitten after moving into their apartment. They’re grateful for all Samaritan House did for them.

**THE MISSION IN FT. COLLINS**

The Mission extended-stay programs include 30 beds for men, 6 beds for women and 4 family rooms; with up to an additional 44 beds for men, 36 beds for women, and 10 beds for families each night in our emergency overnight shelter.

- 42,403 meals prepared by our Ft. Collins shelter
- 12,188 nights of shelter provided to men, women and families in our extended-stay shelter programs and 20,737 estimated nights of emergency shelter provided to men, women and families in our overnight shelter
- 213 unduplicated men, women and families served in The Mission extended-stay programs
- 84% men and women residents discharged with income
- 88% family residents discharged with income

**GUADALUPE COMMUNITY CENTER IN GREELEY**

Guadalupe Community Center extended-stay programs include 20 beds for men, 7 beds for women and 5 family rooms; with up to an additional 80 beds for men, in our emergency cold weather shelter.*

- 28,680 meals prepared by our Greeley shelter
- 25,587 nights of emergency and extended-stay shelter
- 378 unduplicated men, women and families served in Guadalupe Community Center extended-stay programs and 236 in overflow
- 53% men and women residents discharged with income**
- 31% men and women residents discharged with housing**

*Winter operations Nov. 1 – Apr. 30
**Based on those who stayed at least 30 days
Archdiocesan Housing, provides supportive, affordable, service-enriched housing for individuals and families who cannot access decent housing in the broader marketplace. In concert with Housing Management Services, we currently own and/or manage more than 1,725 units of affordable housing in 30 locations throughout Colorado and Wyoming.

“You shall love your neighbor as yourself.”
Matthew 29:39

- 1,725 rental units serving approximately 3,145 residents across 30 different affordable housing properties
- 762 rental units serve families
- 981 rental units serve seniors or people with disabilities
- 56 rental units reserved for those experiencing homelessness
- 100+ units with a preference for those experiencing homelessness
- $24,100 average household income for a resident
When Verble and Pam decided to tie the knot, they had their ceremony at their favorite place—their home at Madonna Plaza.

The pair exchanged vows on June 13, 2019, in the dining room of the three-story apartment complex in Commerce City, one of Archdiocesan Housing’s 30 properties that provide low-income, service-enriched housing in northern Colorado and Wyoming.

Their neighbors helped with decorations and baked a wedding cake. They also helped pay for a preacher to marry them.

They exchanged vows and cut a cake, celebrating their love with family and friends.

Everyone at the complex is nice, they said.

“They treat us right and they’re dependable,” Verble said.

He first moved into Madonna Plaza in 2007, Pam coming later in 2009. The couple first met through a friend. In time, they realized they cared for each other.

“My life really changed since I met him,” said Pam, who left behind struggles with homelessness and domestic violence.

After Verble lost his home, he applied for affordable housing.

“When we came here, we didn’t have nothing,” Verble said.

Now the couple is active in resident activities and helps their neighbors. Verble volunteers to check heart monitors and also cares for Pam when she’s sick. They participate in weekly resident activities, including bingo or birthday celebrations, and attend Genesis Missionary Baptist Church, where he was baptized and is now a deacon.

“I’m planning on being with him the rest of my life,” Pam said.
Catholic Charities operates 6 Early Childhood Education facilities in Denver. We also provide Early Head Start, Head Start and Child Care Services in both center-based and home-based options. We provide services from prenatal to children 5 years of age.

“Jesus, however, called the children to himself and said, ‘Let the children come to me and do not prevent them; for the kingdom of God belongs to such as these.’”

Luke 18:16

526 total children served at 6 locations

222,130 meals served to low-income children

30% of the children enrolled in the program are experiencing homelessness

8% of children enrolled are in foster care
Jennifer felt stressed at home with the father of her children and needed to leave. With a one-year-old son and another one on the way, she packed her bags and came to Colorado. When she arrived in Denver, Catholic Charities helped her through it. She came to the Samaritan House shelter’s family floor and later gave birth to her son. “As we transitioned from homelessness to having a place of our own, the staff helped us from completely breaking down mentally and emotionally,” she said. “We still felt like we had a part of our lives after losing so much.” Through Catholic Charities network of services, Jennifer was connected to the Early Childhood Education’s prenatal program to help with her newborn. Then they also enrolled her son into the Early Head Start program. Jennifer said her oldest son quickly showed improvement after learning his ABCs and counting. “They say it takes a village and sometimes it takes a couple of villages when you have more than one (child),” she said.

“Catholic Charities has helped us become a closer family and provided independence not only to myself but in my children as well.”

Jennifer is now active on the Early Head Start’s parent group and regularly attends social events. She is rebuilding her life with her sons—now 2 years old and almost 1 year old—in their new apartment. She couldn’t be happier that they have a safe environment to learn and a home to come back to everyday.

“Our hopes and dreams are to become more self-sufficient so that we can then share the compassion, kindness, and knowledge to others less fortunate like us,” Jennifer said.
Marisol Women’s Services is made up of Marisol Homes providing safe and secure community-based housing to single women, pregnant women, and single women with children; 2 Marisol Health clinics providing dignified and qualified life-affirming medical care and supportive services for women and men, as well as a Marisol Health office on the CU Boulder campus to host community events and provide resource referrals. Marisol Women’s Services also includes 13 Gabriel House Project locations assisting pregnant women and families with children with diaper needs through the Bottom Line Diaper Bank and other supportive services such as referrals for housing, employment, education, facilitating parenting programs, and more.

“As a mother comforts her child, so will I comfort you.”
Isaiah 66:13

- 2,029 total clients served at 2 Marisol Health locations*
- 70 babies were born to Marisol Health clients
- 340,362 free diapers distributed at 13 Gabriel House Project locations
- 64 families served at Marisol Homes locations**

*Marisol Health in Denver and Lafayette, as well as Bella Natural Women’s Care and Family Wellness; includes prenatal visits, client visits, and counseling.

**Marisol Homes consolidated to one home in January 2019.
Reilly, 21, was working full time when she suspected she was pregnant. She came to Marisol Health for a free pregnancy test and met with a family development specialist. Her boyfriend was supportive although overwhelmed. They both needed help and support. Through the Marisol Health mentoring program, Reilly received emotional support and resources to prepare for her life as a new mother. She also received assistance to apply for Medicaid and search for a new job. Reilly couldn’t have felt more special after getting donated clothing. Reilly gave birth to her healthy baby girl. She continues to meet regularly with her mentor for parenting support and attends the Marisol Moms postpartum group. She now works as a nanny. She couldn’t be happier with her new life as a mom! “I believe that it was no coincidence that I found Marisol Health when I did,” Reilly said.

“I’m glad that I talked to them before anyone else about my pregnancy, because they gave me the support that I may not have received at other places. They didn’t even know me at the time, but they did not come to me with judgment or doubt. It was nothing but love.”
St. Raphael Counseling is a comprehensive, community-based psychological service ministry grounded in Catholic moral teachings. We offer counseling and mental health services to help restore and strengthen individuals, families and parish communities.

We are focused on providing assistance to those in need, offering services for individuals, children, teens, couples, and families. Our goal is to change our culture by bringing together the teachings of the Catholic Church and the very best in clinical care.

Strengthening families and solving the impacts of generational trauma, Home Based Therapy Program uses evidence-based practice in a more liberal time frame and structure. Working with Department of Human Services or Social Worker referral program in Denver and Arapahoe Counties, the program consists of a small collaborative, highly trained, highly experienced team of clinicians to work with families to help make progress in their treatment goals.
“We are so grateful for the invaluable service and ministry of St. Raphael. The services and support they offer to students and their families in our Catholic Schools has become an important part of the integral human formation we offer to the children in our schools; we’re not just concerned with the mind, but also the soul, body, and heart. St. Raphael Counseling makes it possible for us to offer this formation in a manner where there is no question that the love of Christ will be extended to our children and families through their counselors.”

-Superintendent Elías J. Moo
Office of Catholic Schools of the Archdiocese of Denver
The guiding principles of our Community Outreach ministries are the Corporal and Spiritual Works of Mercy. We strive to serve the Lord by providing people with their material and spiritual needs, including feeding the hungry, giving alms to the poor, counseling the doubtful and comforting the sorrowful.

“Blessed are you who are poor, for the Kingdom of God is yours.”

Luke 6:20

LITTLE FLOWER ASSISTANCE CENTER
7,070 men, women and families provided food, clothing, employment and budget counseling

KINSHIP SERVICES
196 children and 193 adults supported

SENIOR SERVICES
816 seniors served in Denver, Larimer & Weld Regions (including food, wellness checks, case management and referrals, educational and social activities)

EMERGENCY ASSISTANCE
$389,703 in rental and utility assistance provided to 623 households

302 people received Victim’s Assistance

IMMIGRATION SERVICES
14 presentations, legal citizenship clinics provided to the community

Exceeding our goal, we served 1,621 participants with Immigration services

100% of the 297 Immigration applications submitted were approved for citizenship
Jacquelin and her husband, Sydney, left Little Flower Assistance Center in Aurora with their hands full of fresh food, canned goods and diapers.

“My husband and I are looking to help it get us to the next level,” said Jacquelin, 29, who recently gave birth to her second child. “It felt good. It was just cool to see how everyone volunteers their time, and they just want to help.”

The couple came to Colorado from Michigan to pursue their dreams and launch their own businesses in graphic design and food truck services.

They moved close to family and grew a network of friends but needed some support while she was pregnant. The government’s Women, Infants and Children (WIC) program referred them to Little Flower in Aurora.

“I’m glad to know the resources are there,” Jacquelin said. “People are there to offer this help. It just shows the goodness of humanity.”

It helped the couple save on the cost of diapers and alleviate costs with their 2-year-old. They hope to come back and receive some clothing. They don’t view the assistance as a negative but as a helping hand along their journey.

“It takes a village,” she said about raising a family. “It’s cool to be a part of that village.”
“Before I formed you in the womb
I knew you, before you were born,
a prophet to the nations
I appointed you.”
Jeremiah 1:5

Faith in Action provides opportunities to serve the Lord in a tangible way, whether in volunteering with Catholic Charities to serve those in need — or in public activities that defend life, marriage and religious liberty.

3,621 volunteers contributed 70,416 volunteer hours across Catholic Charities’ ministries

52 Catholic Charities ambassador liaisons serving across 105 parishes and agencies

71 Respect Life Denver presentations given to schools and parents

Respect Life Radio airs weekly on 1060 AM tackling current topics in our community

Approximately 6,000 people participated in our Faith Initiatives, including Prayer in the Square, 40 Days for Life, and the annual Celebrate Life Rally and March
Volunteers are the lifeblood of the ministries of Catholic Charities and provide opportunities for those in our communities to put their faith into action in a tangible way. The lives of those people we serve — from a family experiencing homelessness to a woman seeking diapers for her infant or a senior citizen needing assistance — are changed by those who give of their time and talents.

Faith in Action is also a way to share the gospel of Jesus Christ through word and deed in the public square, including working with other faith communities to rally around the defense of life from conception to natural death, marriage between a man and a woman, and religious liberty. To date we are working with Colorado Christian University, The Lutheran Church - Missouri Synod and The Church of Jesus Christ of Latter-day Saints. We have held public events, and are constantly seeking new partners, to create a unified front against the culture of moral relativism.
## Financial Summary of Fiscal Year 2018-19

### July 1, 2018 - June 30, 2019

**In thousands**

<table>
<thead>
<tr>
<th>In revenues and other sources of income</th>
<th>Catholic Charities</th>
<th>Farm Labor Housing Corporation</th>
<th>Archdiocesan Housing Entities</th>
<th>Combined Operations</th>
<th>% of total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions - Individuals &amp; Corporations</td>
<td>$ 6,947</td>
<td>$ 1</td>
<td>$ 51</td>
<td>$ 6,998</td>
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<tr>
<td>Government Grants</td>
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<td>Private Foundations</td>
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<td>-</td>
<td>-</td>
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<td>11%</td>
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<tr>
<td>Program Service Fees (Including Gov’t funding)</td>
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<td>In-Kind Contributions</td>
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<td>-</td>
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<tr>
<td>Archdiocese, Parishes &amp; Religious Institutions</td>
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<td>United Way</td>
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<td>Rental &amp; Housing Subsidies</td>
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<td>803</td>
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<td><strong>Total Revenues and Other Sources</strong></td>
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<td><strong>$ 840</strong></td>
<td><strong>20,628</strong></td>
<td><strong>47,364</strong></td>
<td><strong>100%</strong></td>
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</tbody>
</table>

### Expenditures and other uses

**Program Services:**

- Shelter Services: $ 8,727
- Early Childhood Education: 5,416
- Women’s Services: 2,550
- Emergency Assistance: 683
- Parish, Immigration & Community: 2,178
- Saint Raphael Counseling: 1,829
- Senior & Kinship: 491
- Housing Services: -

**Total Program Services:** $ 21,874

**Supporting Services:**

- Administration: $ 3,333
- Fundraising: 2,442

**Total Supporting Services:** $ 5,775

**Total Expenditures and Other Uses:** $ 27,649

## Notes

Catholic Charities and Archdiocesan Housing either directly own, are the managing general partners, or are property managers for 30 affordable housing properties throughout Colorado and Wyoming. The operating results for each of these projects are included in the numbers above under Archdiocesan Housing.

Audited financial statements for each entity are available upon request. Form 990 is available for all nonprofit entities upon request. Some of the Archdiocesan Housing entities are not nonprofit corporations and are not required to file an IRS Form 990. Each entity files a tax return in accordance with IRS regulations.
Revenue and Other Services

- Contributions-Individuals & Corporations: 15%
- Government Grants: 9%
- Private Foundations: 11%
- Program Service Fees: 17%
- Rental & Housing Subsidies: 37%
- Other: 9%
- Investment: 2%
- In-Kind Contributions: 4%
- Archdiocese, Parishes and Other Religious Institutions: 4%
- United Way: 1%

Expenditures and Other Uses

- Housing Services: 43%
- Shelter Services: 17%
- Early Childhood Education: 11%
- Women’s Services: 5%
- Parish, Immigration & Community: 4%
- St. Raphael Counseling: 4%
- Emergency Assistance: 1%
- Senior & Kinship: 1%
- Administration: 9%
- Fundraising: 5%
TO ALL OF OUR CATHOLIC CHARITIES SUPPORTERS!

To our 3,621 volunteers that contributed 70,416 hours of their time across our ministries

To our many parishes that contributed 269 donations, and helped us with our drives and spreading the word of our ministries

To the 1,000 people in our St. Teresa of Calcutta Prayer Society for all of their countless prayers for those we serve

To the thousands who engage and subscribe to our social media, and newsletters, for helping us spread the word

To the thousands who attend our events throughout the year to benefit our many ministries

To all of our generous donors who gave in-kind donations through our Adopt a Family Program, School Supply Drive, Diaper Drive, and more to directly serve our clients

To all of our generous donors who gave over 20,000 individual donations

To the organizations who gave almost 2,000 donations

To our grant providers who awarded 370 public grants and 205 private grants

THANKS FOR BEING A PART OF OUR MISSION!
SENIOR STAFF

Darren Walsh
President & CEO

Wayne Wolberg
Chief Financial Officer

Deacon Geoff Bennett
Vice President, Parish and Community Relations

Jim Langley, Psy.D
Executive Director, St. Raphael Counseling

Jan McIntosh, LCWS
Vice President, Marisol Services and Early Childhood Education

Justin Raddatz
Executive Director, Archdiocesan Housing, Inc.

Maria Rightmyer
Director, Business Services

Craig Saeman
Chief Development Officer

Michael Sinnett
Vice President, Shelters

Jody Tunheim
Vice President, Human Resources

Cathy Vannerson
Vice President, Housing Management Services, Archdiocesan Housing, Inc.

REGIONAL STAFF

Joe Domko
Larimer County Regional Director

Enita Kearns-Hout
Weld County Regional Director

Marian McDonough
Western Slope Regional Director

Orlando Padilla Jr.
Denver Regional Director

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